

Date: Thursday 9th January 2025

Dear Families,

We are writing to give some further information about the recent issues we have been experiencing with our heating system and to update you on the steps we have taken to resolve the situation. Please be assured that we have taken this situation very seriously. The care and well-being of our students and staff is at the heart of everything we do, and we are committed to ensuring a safe and comfortable learning environment for all.

At the end of the Christmas holidays, as we prepared to return for the new term, our boiler system failed, affecting the heating in approximately 25% of our classrooms on site. Since then, we have had engineers on site working diligently to attempt to repair the system. Despite their efforts, the issue has persisted, and we have had to implement a number of measures in order to keep the academy open and everyone safe and comfortable. We fully understand the concerns that have been raised among a number of parents and carers and hopefully this letter will provide additional information and reassurance about the steps we have taken.

To address the situation, we have taken the following actions:

- Closure on Monday: We closed the school on Monday 6th January to allow for planning around the disrupted areas, for our heating engineers to come onto site to attempt to repair the boiler and for the delivery of temporary heaters.
- Temporary Heating: Temporary heaters have been installed in the affected classrooms to maintain a comfortable learning environment during the ongoing repairs. We have been actively sourcing and receiving deliveries from suppliers throughout the week to ensure all necessary areas are adequately covered.
- Room Changes: Whenever possible, we have timetabled room changes to minimise disruption to students' learning by moving them into unaffected areas of the academy.
- Coats in Classrooms: Students have been allowed to wear coats in affected classrooms if they feel cold and there has been a temporary removal of uniform restrictions for students to wear jumpers where needed.
- Year 12 Remote Learning: Year 12 students have been asked to work from home on Thursday 9th and Friday 10th January to free up additional rooms for other classes to be moved out of the affected classrooms. Any Year 12 students who have not had access to IT facilities at home and have been unable to undertake their remote learning, have been able to attend the Academy where provisions have been made for them to access the online learning. Work for these groups has been set via ClassCharts/Email.



Learn together, lead together.



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Chief Executive Office: Mr James Ludlow

Associate Principal: Ms Rachel Cook



****Please note that Year 12 Students within Mrs Cole's Graphics class should attend the Academy as normal for their planned lessons in order to prepare for their upcoming exam.****

The good news is that we have now been able to source and arrange for a temporary replacement boiler to be delivered to the site on Friday, 10th January. This boiler will be connected to our existing systems to provide full heating in the affected blocks whilst repairs to the boilers on site continue. In addition, we will retain as many of the temporary heating solutions as possible in order to further increase the warmth in our classrooms.

We are hopeful that with this boiler installation taking place tomorrow and the buildings being heated fully over the weekend, **the school will be fully operational, and fully heated in all areas again on Monday.**

We would like to extend our heartfelt thanks to parents, carers, students, and to our staff for their support and understanding during this challenging time for the Academy during this cold weather period.

If you have any further concerns or queries, please do not hesitate to get in touch with the Academy.

Thank you for your continued support.

Yours faithfully

James Ludlow
CEO

Rachel Cook
Associate Principal



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